



# The Tailbearer

Newsletter of the Humane Society of San Bernardino Valley

*Celebrating 50 years!*

April 2020

## *HSSBV Remains Committed to Helping Animals During Pandemic*



The Humane Society of San Bernardino Valley (HSSBV) has been closely monitoring the COVID-19 activity locally and nationally. Because we care about the animals and people in our community, and as an essential service, we are taking measures to stay open while mitigating exposure for our employees and community members out of concern for public health.

Effective Monday, March 30, 2020 we have suspended performing spay and neuter surgeries. Fighting pet overpopulation remains our mission and focus. However, during this national and worldwide pandemic, we support and are following recommendations of the AVMA, CDC and WHO. This is a temporary change to service and we look forward to returning to offering low cost spay and neuter surgeries soon.

Also, effective, Monday, March 30, 2020, we are offering the following services by appointment only Monday – Friday from 8:30 am – 4:30 pm:

- Vaccines for puppies and kittens
- Rabies vaccines for pets of any age
- Urgent care/emergency (including illness, injury, prescription refill, etc)
- Euthanasia

If you are not clear if your pet can be seen for services, or if you would like to make an appointment, please call 909-386-1400.

We appreciate your patience during this challenging time. Please be aware hold times on the phone and the check in/out process for appointments may be longer than usual. Changes made to our regular process are for the protection and safety of the public, as well as our staff.

If you or anyone in your household are currently experiencing an active respiratory illness, we ask that you please schedule any appointments with us at least 14 days after the illness has passed.

As a reminder, the HSSBV offers all of our services for low cost. Additionally, we have financial assistance programs available for senior citizens, as well as low income clients or clients who have recently become unemployed. These programs are offered on a first come, first serve basis, while funding lasts. Please be aware that an application with the proper documentation will be needed in order to apply. Applying is not a guarantee of assistance.

The HSSBV Cruelty Investigation Program remains open at this time. If you suspect cruelty or neglect to an animal, please call 909-386-1400 ext 216 or 215. You can also fill out an online cruelty report at [www.hssbv.org](http://www.hssbv.org).

As a private non-profit the HSSBV is not funded by state, county or city government. We are not part of, or affiliated with, the Humane Society of the United States or the ASPCA. We need support from the community now more than ever in the following ways:

- Financial donations- please mail donations to HSSBV 374 W Orange Show Road, San Bernardino, CA 92408 or donate online at [www.hssbv.org/donate](http://www.hssbv.org/donate).
- Wish List donations- please visit our website for the full list of items. Delivery of these donations via Amazon is preferred, as our office hours will be limited.

We appreciate your understanding, support and cooperation at this time. Thank you.

# A Look Back at 50 Years of Helping Animals- Guest Writer, Legislative Committee

*What better way to remember the HSSBV's deep 50 year history, than hearing from those who were there? In this issue we hear from the HSSBV Legislative Committee.*

There are a variety of ways community members volunteer to help animals at the Humane Society of San Bernardino Valley. One of the lesser known opportunities is the Animal Legislative Committee! Formed over 15 years ago, the committee started out very informally. "We didn't even really have a name back then. It was very informal. We initially had more of an education focus since most of us had come from careers in education, but then we grew into the Legislative Committee," says Marilyn Sauer, an original committee member.

The purpose of the committee now is to stay informed of legislation regarding animals in our state and nationwide. Committee members often write letters to congressperson about these issues and communicate updates to HSSBV staff. The committee, who currently has seven members, meets once a month in the HSSBV conference room.

Carole Autler, Legislative Committee President, originally started volunteering in the HSSBV Recovery Department. She then moved to the office area, assisting with paper work, grants and fundraising. "I really enjoy the education part of it. I am always learning something new and I hope everyone else is learning too," she says. Carole credits the Legislative Committee as introduction to the pet therapy work she now does!

Marilyn Sauer, who has been with the committee since its inception, also shares that she has learned a lot, especially from Carole who organizes the agendas for each meeting. She also shares, "We started out just meeting to discuss different issues. Then we worked on becoming a liaison between the HSSBV and the city, and legislative issues."

Marlyn Taub was also one of the earliest members. She was first introduced to the HSSBV when she set up a craft table at the Santa Paws event. After that, late member Sue Herbert, a member at the time, invited her in. "I learned a lot and I have made good friends," she says.

Ethel McAfee is a former HSSBV board member and recovery volunteer! After retiring from both of these position she missed the HSSBV and thought this was a great way to get involved again. Similar to the other members, Ethel says she has learned so much being on the Legislative Committee. "I was not aware of all of the many issues facing animals, and all they go through."

While teaching in Fontana, Angela Grogan had seen the HSSBV Humane Education Program first hand. She also ran the "Kids Care About Animals Club!" After retiring she wanted to volunteer in this area after the disturbing stories students had shared with her about treatment of animals in the community. Angela especially enjoys this committee because of the activism, as she says, "Nothing will change until it is the law. That is the key."

Carolina Figueroa, attended her first meeting with Sue Herbert. "At first I just listened. Then I was able to bring in friends and some presenters," she remembers. "I enjoy being a part of this group. I also use this to bring information back to my children about how to treat animals."

Judy Hopkins is another former Recovery Department volunteer. "Ethel invited me to join," she says. "I have only been on the committee for 6-7 months and I have enjoyed it." Judy also volunteers as a LA Zoo docent!

All of the Legislative Committee members remember fondly those members who have passed away over the years, including Joyce Martin, Brent Autler, Sue Dawson, Sue Herbert and Kim Manning.

"Everyone here brings something different to the committee. We each have our own expertise. We invite anyone who is interested to join. You can even come to one meeting, just to test it out," Carole says.

If you are interested in joining the committee or sitting in on a meeting to learn more, please contact Donna Hibbard at 909-386-1400 ext 218.

## 2020 Animal Legislative Committee Roster

Carole Autler  
Mary Dye  
Marilyn Sauer  
Judy Hopkins  
Marlyn Taub  
Angela Grogan  
Jeanne Hoskins  
Ethel McAfee  
Carolina Figueroa



# Cruelty Investigation Department: Watching Out for Local Wildlife

The weather is warming up and all kinds of animals are coming out and getting ready to have babies or are looking for new food and water sources. Some people encounter problems when this happens because these animals may take up residence on their property which may cause property damage. We and other animal welfare organizations routinely get calls to help with feral cats, opossums, raccoons, rabbits, various birds and other wildlife. When this happens it is always a sticky situation for both the property owner and the animal. It is illegal to harm any animal, even wildlife. Please follow the following suggestions when dealing with these kinds of situations.

The first thing a person should do is make sure that they have taken appropriate steps to safeguard their property by cleaning up all debris, junk, clutter, and keep vegetation pruned and trimmed so animals and wildlife have no place to make a home. People should also make sure that their homes and other buildings are secure with no holes or exposed crawl spaces that allow an entry point. Most important is making sure there are no water sources such as puddles, leaking hoses/faucets or other water sources available that would tempt an animal to drink. It is also important to keep trash picked up and trash cans secured and pick up any outside pet food. This lessens the chances of an animal hanging around for available snacks. Do not give an animal a reason to hang out at your property.

If these suggestions fail there are still additional steps that can be taken. Hazing can discourage animals from hanging around your property. Hazing is using loud or annoying noises, lighting, and liquid repellants to keep animals away. Using steel wool and caulking compound to clog up small holes works really well on keeping rodents out because they can't chew the steel wool. Placing plastic animals (such as owls) keeps smaller animals away as they fear being eaten. Some commercial liquid repellants (bitter apple or bear repellants) available in hardware stores have been successful as well because animals don't like or fear the scents.

If none of these suggestions work there is always seeking help from professional and licensed animal removal services and wildlife removal services.

The last option would be humane trapping. This is the use of a humane trap that is set with food bait. The animal goes in for the food and the door closes and traps the animal for transport to your local animal shelter or release. Before you attempt to trap any animal you must be warned that there are many laws and regulations (too many to list here) governing what animals can be trapped, any licenses and permits needed, places to take the animals once trapped, and care for the animal during trapping process. Failure to follow any trapping guidelines and laws could lead to criminal prosecution. Trapping animals is serious and if you choose this route, you are liable for the wellbeing of the trapped animal and subject to California Law regarding humane treatment of animals.

We cannot emphasize enough that animals and wildlife are part of our daily life. They have always been around us and will continue to get closer to us as the human world expands. Perhaps the kindest and most humane course of action is to limit the temptations for animals and accept our responsibility to ensure that we have taken all steps to critter proof our homes. Remember that animals are just like you and me; they are trying to make it through the day and don't want to be messed with. If there is no reason to hang out at a property then they will move on.

Before taking any course of action, always contact your local animal care/control, humane society, or the Department of Fish and Wildlife for help and guidance. If you suspect any animal, wild or domestic, is being harmed or cruelly treated, please call us and be a voice for those that don't have one.

## Humane Officers Still At Work During Pandemic

The HSSBV Humane Officers in our Cruelty Investigation Program are still working and on duty!

Please do not hesitate to reach out to us if you see a suspected case of cruelty or neglect. There are two ways to report:

1. Visit [www.hssbv.org](http://www.hssbv.org) and fill out an online cruelty complaint
2. Call 909-386-1400 ext 215 or 216 and speak to an officer directly

We will keep your information anonymous to the suspected party when investigating.

*Be a voice for those that do not have one.*



# Humane Education Participates in Read Across America



Prior to the COVID-19 pandemic, our Humane Education teachers had been busy encouraging kindness and compassion during career days and Read Across America Week! Hearing the wonderful stories of how caring, empathetic children and teachers are making our world a more peaceful place has lifted our spirits!

We thank the staff and students at the following San Bernardino Unified School District schools for welcoming us onto their campus: Arrowhead, Mt. Vernon, Muscoy, Monterey, Newmark, Palm, Salinas, Urbita, and Vermont.

We also thank the staff and students at the following Colton Joint Unified School District schools for welcoming us onto their campus: Date, Lincoln, Mary B. Lewis, Michel D'Arcy, North Tamarind, Rogers, and Wilson.

Keep up your inspirational and life changing work!!

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## Your Donations Are Needed Now More Than Ever

During this unprecedented time, we are all struggling both personally and professionally with the effects of COVID-19. We at the HSSBV are doing our best to stay open to treat pets in the community with our low cost services. We know the community, especially those families dealing with layoffs or reduced hours and business owners struggling to stay open, needs this now more than ever.

If you have the ability to at this time, please consider donating to the HSSBV. Not only do your donations help us keep our clinic low cost, they also fund our Humane Education and Cruelty Investigation Programs.

During this pandemic, and as of printing of this publication, we are currently still offering urgent care services, as detailed on our cover page.

Cruelty Investigations- Please call 909-386-1400 ext 215 or 216 to report suspected cases of cruelty or neglect. You can also fill out our online form at [www.hssbv.org](http://www.hssbv.org). Our humane officers are still active in the community.

Humane Education- While the local schools are currently closed, our humane education program is actively posting "assignments" for students who are home on our facebook page every Monday. We are also using this time to update our Humane Education presentations.

To donate to the HSSBV, please see the enclosed envelope. You can also donate on our website [www.hssbv.org](http://www.hssbv.org).

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## Walk for the Animals Goes Virtual

The Humane Society of San Bernardino Valley (HSSBV) Walk for the Animals presented by San Manuel Band of Mission Indians, originally scheduled to be hosted at San Manuel Stadium (home of the Inland Empire 66ers) Saturday, May 9, 2020, has now been changed to a "virtual walk." Participants are encouraged to still collect donations in support of their laps around their own neighborhood and post videos and photos on the Virtual Walk event page found at [www.facebook.com/hssbv](http://www.facebook.com/hssbv). The regularly scheduled Pet Contests will also be hosted on this page as well! This year's categories include: Best Couch Potato, Best Kisser, Best Trick/Catch and Best Dressed Male & Female.

Walkers can also create their own online custom fundraising page by visiting [www.hssbv.org](http://www.hssbv.org). All proceeds from this event will benefit the Humane Society's Cruelty Investigation and Humane Education programs.

***We need your donations now more than ever!***

When you collect \$100 in donations, you receive a free event t-shirt! This event is sponsored by San Manuel Band of Mission Indians and PK Design. For more details on the HSSBV Virtual Walk for Animals presented by San Manuel Band of Mission Indians please visit [www.hssbv.org](http://www.hssbv.org) or call (909) 386-1400 ext. 224.



# HSSBV Welcomes New Veterinary Manager, Dr. Kristian Joyce



Dr. Kristian Joyce was born in San Bernardino and raised in Redlands. She went to Cal Poly Pomona for her undergraduate degree in animal science, and then went to The Ohio State University for veterinary school.

Dr. Joyce has two dogs, three cats, and a rabbit. When she is not helping animals in our clinic, she enjoys crocheting, performing in dog agility and scent competitions with her rescue dog, playing saxophone in the Redlands Fourth of July Band, and spending time with her husband.

Dr. Joyce has a passion for helping pets and families in need. She has an enthusiasm for surgery and preventative medicine, and works hard to keep pets healthy so that they can live long and happy lives!

She is excited to join our organization and looks forward to meeting everyone!

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## "Dogtor" Apollo

wants to answer your frequently asked questions and help you stay safe during this pandemic



### Can my pet dog or cat get the new coronavirus (COVID-19)?

At this time, experts believe that there is no evidence that pets can pass this disease to humans. Experts are unsure if humans can pass it on to their pets, but it is thought to be highly unlikely. In an abundance of caution, the CDC recommends that people who are sick with COVID-19 should restrict contact with pets and other animals, just like you would restrict your contact with other people. When possible, a member of the household other than the individual who is ill should care for any animals in the household. Those infected with COVID-19 should avoid contact with animals, including petting, snuggling, being kissed or licked, and sharing food. Those who must care for a pet, or who will be around animals while sick, should wear an appropriate facemask and wash hands thoroughly before and after interacting with those animals.

### What should I do if my pet becomes ill after being around someone who has been sick with COVID-19?

Talk with the public health official working with the person who is ill with COVID-19. Your public health official can then consult with a public health veterinarian, who will advise you on further steps/testing.

### What can I do to ensure my pet is safe during this outbreak?

You should make arrangements to ensure that your pet gets proper care in case you need to self-isolate or go to the hospital. It is best to ensure that you have an emergency kit prepared, with at least two weeks of your pet's food and any needed medications. The kit should also include a copy of your pet's vet records. Ask around and identify a family member, friend, or neighbor who could care for your pet in case you have to go to the hospital.

### What activities can I do with my pet during this stay-at-home order that will keep us entertained?

- Your pet would love all of the extra play and cuddle time with you!
- If your pup seems bored, you can try a puzzle toy for them. There are various ones sold online, so pick one that seems to be an appropriate difficulty for your dog. These toys are a great way to keep your dog entertained and mentally stimulated!
- You could sign up for online dog training classes! There are numerous dog training companies shifting their focus to online classes.
- If your dog already knows a few tricks, you could consider having them work to earn their Trick Dog title! You do the training at home, upload a video showing that your pet can do certain tricks, and your dog can earn a title/certificate. More information at: [www.domorewithyourdog.com](http://www.domorewithyourdog.com)

### What do I do if my pet gets sick and needs veterinary care during the stay-at-home order?

The Humane Society of San Bernardino is here for your sick pet. Our office is considered an essential business under California and federal guidelines. Please call us at 909-386-1400 and we will work with you to ensure that your pet gets the care he/she needs. Please be mindful that there will be longer wait times and new protocols in place to keep you, your pet, and the clinic staff safe!

# HSSBV Celebrates 50 Years with the GOLDEN PAWS GALA

The Humane Society of San Bernardino Valley (HSSBV) is celebrating their 50th “Golden Paws” anniversary with The Golden Paws Gala on Saturday, September 26th at The DoubleTree by Hilton Hotel San Bernardino.

Formed on March 16, 1970 by San Bernardino resident, Joyce Martin (and friends) HSSBV’s mission has been to prevent cruelty and neglect to animals; to educate children and all members of the community about animal welfare issues; and to provide for the health and well-being of animals with an emphasis on spay/neuter to prevent pet over-population. This mission is accomplished by their many programs and services for the community, including the low cost veterinary clinic, humane education program and cruelty investigation program.

The Golden Paws Gala, presented by San Manuel Band of Mission Indians, will feature dinner, dancing, a live auction, raffles and more. Tickets are on sale now for \$75 per person. A table of 10 is available for \$750. To purchase individual tickets, a table of 10, or to inquire about sponsorship opportunities, please contact Jill Henderson at [jhenderson@hssbv.org](mailto:jhenderson@hssbv.org) or 909-386-1400 ext 224.

All funds raised at this event will support the HSSBV programs and services. This Golden Paws Gala is sponsored by San Manuel Band of Mission Indians, Idexx Laboratories, PK Design and SC PrintWerks.

For more information on all of the HSSBV 50th anniversary events, please visit [www.hssbv.org](http://www.hssbv.org).

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## Thank You To YMCA Highland Grove Elementary!



Thank you to the YMCA of the East Valley Highland Grove Elementary! We know there is a lot going on right now, and appreciate them thinking of us for their donation drive. Thank you to all the families who donated, especially the Kautzman family, Principal Kim Lium, YMCA School Aged Coordinator, Emigdia Mejia, Natalie Rivera, and Naidelyn for your participation.

Special thank you to Cristy Field (pictured), Site Director at Highland Grove, who dropped off the donations to our office.

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## HSSBV Employees Celebrate Anniversaries!



Please join us in celebrating these HSSBV employees celebrating anniversaries:

Joanna Alvarez 15 years!!

Rubi Navarez 5 years!

Pam Singhavong 5 years!

Carol Kramer 3 years!

Vanessa Luna 3 years!

Matthew Seymour 3 years!

Veronica Puente 1 year!

# Thank you to all those who support the mission of the Humane Society.

Donations from January 3, 2020 - March 31, 2020

## Donations given in loving Memory of:

Lonnie Holcomb  
by Barbara Brandt

Rosie Palermo  
by Diane Anderson

Cheryl Chase  
by  
The Book Club Friends  
Allen, Kim, Maria,  
Christopher & Lisa

Jusy Hernandez  
by Marla Matar

Susan Dawson  
by Dee Williams

Art Gram  
by Dennis Kramer

## Donations given in loving Honor of:

Madame Justice "Justi" Lemann  
by Mr. & Mrs. Lemann

Jacqueline & Kurt Wagner  
by Holly Crone

## *Make A Difference Club Members*

Diane Anderson ~ Val Cornwell ~ Tim & Diane Henderson ~ Christine Marquez  
Lynda K. Munemitsu ~ Nelson Puterbaugh ~ Naomi Ruiz ~ Julie Von Pertz ~ Michelle Walsh

*A special thank you to all of our in-kind and Wish List donors!*

**We would also like to thank the following supporters who generously donated \$100 or more from October 1, 2019 - January 2, 2020**

Silvia Aparicio  
Janis Ashbaker  
Lisa Bielman  
Cheryl Lee Caney  
Corrine Carter  
James & Linda Cremer  
Steve Daniel  
Anthony DeFelix  
Joelene Dorrence  
Susan Dubay  
Melissa Fink  
Steve Flammang  
Rocio Gonzalez  
Kimberly Jean Holman  
Diane Sudri Hurd  
Pat Lay  
Kristen Leavenwroth  
Bill Lemann  
Annete Mckenzie  
Kimberly J. Nixon  
Charles North  
Brenda Odle  
Amanda Rajabpoor

Brenda Rosales  
Larry Schoekkopf  
Janelle Smith  
Lois Spiliotis  
Aimee Walnofer  
Gary Whitehead  
Trevor Wiley

Amazon Smile Foundation  
Benevity Communtiy Impact Fund  
Boehringer Ingelheim Animal Health  
California Computer Options  
California Skate  
Idexx Laboratories  
LifeStream  
Network For Good  
Northrop Grumman Charity Account  
Pacific Union  
Paulson Orthodontics  
San Bernardino Emblem Club No. 178  
San Diego Foundation, Ruth Burkhardt  
San Manuel Band of Mission Indians  
Sally June Norvall Turst  
United Way Greater Los Angeles  
United Way Riverside County Campaign

**... And to so many other friends and steadfast contributors, past and present, you make a difference. Thank you.**



**Humane Society of San Bernardino Valley**  
 374 West Orange Show Rd.  
 San Bernardino, CA 92408

NON-PROFIT  
 ORGANIZATION  
 US POSTAGE  
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 SAN BERNARDINO, CA

## HSSBV Hours & More

### Office Hours

Monday-Friday 8 AM - 5:00 PM

### Clinic Hours

PLEASE call 909-386-1400 to make an appointment for urgent care services, as detailed in this letter.

### Low Cost Spay/Neuter Clinic

Spay and Neuter has been temporarily paused due to the COVID-19 pandemic.

### Vaccination Service

Routine vaccination has been temporarily paused due to the COVID-19 pandemic. We will be offering vaccines to puppies/kittens as needed.

### Monthly News/Other Info

Visit our website at [www.hssbv.org](http://www.hssbv.org)  
 or [www.facebook.com/hssbv](https://www.facebook.com/hssbv)

## WISHES & WAGS

- Dog houses (new or in good condition)
- Oster® A-5 hair clippers (10 blade)
- Laundry detergent HE (unscented)
- Towels (new & used)
- Dog, Cat, Puppy & Kitten food
- Dog sweaters, size small
- Kitty litter (scoopable)
- Dog & Cat beds
- Dog & Cat toys
- Gift cards
- Office supplies, colored paper
- Pillowcases

... And we always need **people** like you!  
 We have opportunities for volunteers 18 and over in several areas, from our Saturday Shot Clinic to surgical recovery.

Call us today at 909-386-1400 ext. 224  
 or **apply online at [www.hssbv.org](http://www.hssbv.org).**

## UPCOMING EVENTS

May 9

### VIRTUAL Walk for the Animals

Visit [www.facebook.com/hssbv](https://www.facebook.com/hssbv)

July 11- Castle Park Discount Day

Visit [www.hssbv.org](http://www.hssbv.org) for the discount flyer

August 8- Fiesta Village

Visit [www.hssbv.org](http://www.hssbv.org) for the discount flyer

August 22- Paint Your Pet

Registration open now!

September 26- Golden Paws Gala

Tickets on sale now!

November 21- Santa Paws Pet Photos & Boutique

### Dances with Dogs Training Center

909-496-5356

[www.danceswithdogstc.com](http://www.danceswithdogstc.com)

Contact us for your dog training needs!

Are you an online shopper?

Use [goodsearch.com](https://www.goodsearch.com) or Amazon Smile when shopping online and HSSBV receives a donation - it's the easy way to give!  
 Visit our website at [www.hssbv.org](http://www.hssbv.org) for more information. Happy Shopping!